

|| Dhairyam Sarvatra Sadhanam ||



Shri Shivalingeshwar Shikshan Sanstha's Sankh
Shri.R.K.Patil Arts, Commerce and Science College, Sankh.
Tal.Jath, Dist.Sangli. 416 412. College Code : 616
Estd-19/7/2018(N.G.C.2018/N.M.V./100/18)M.C-4
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GRIEVANCE REDRESSAL POLICY

About Grievance Redressal Cell:

Shri R. K. Patil College is having its own Grievance Redressed Cell to Burtas grievances and complaints regarding academic activities, physical facilities, administrative services, Library and other support services and issues pertaining to individual as well as collective problems. Grievance Redressal Committee collects grievances, complaints and suggestions through suggestion box as well as in oral communication with office administration. In case, if a person is unwilling to appear in front of committee, he/she may drop a complaint in suggestion box. At the end of every semester, these suggestion boxes are opened in presence of committee chairman, and members. The complaints are recorded, and discussed with the Hon. Principal and the problems are solved.

Aims and Objectives:

Aims:

In order to ensure transparency by the institution imparting education in admissions and with paramount objective of preventing unfair practices and to provide mechanism to students/faculty/staff for redressal of their grievances.

Objectives:

- To maintain healthy atmosphere in college
- To encourage students/faculty to express their grievance freely and frankly.
- Advising students to respect the right and dignity of one another.
- Prohibition of ranging in any form

Type of the Grievances	Specifications	In-charge
Academic Issues	Admission, Examinations, Evaluation, Laboratory Facilities, Library Services, Research & Development	Faculty In-charge
Amenities and Maintenance	Hostel, Canteen, Wi-Fi, Computer facilities, Pure Drinking Water, Sanitation & Hygiene, Sports. Primary Healthcare facilities etc.	Office superintendent
Placement, Internship & Skill Development	On and off campus, soft skill General Administration training, internships, human rights, social & moral values, art circle etc,	Placement Officer
General Administration	Collection of fees: Online/ offline fees payment, Scholarships, free ships etc.	Principal and Office superintendent
Other issues	Discipline, Safety, Security,. Emergency Services etc	Discipline Committee




 I/c. Principal,
 Shri R. K. Patil Arts, Commerce Science College
 Sankh, Tal. Jath, Dist. Sangli 416 412